Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement

Schedule A	Service	CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
										A	B	C	D	E	F	G
		Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead Liberty	Mo/Yr Change	Approved By TSA Lead NG	Monthly statements (Most Recent)(per Settlement V.C.2.a.( ))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(ii)).	Meeting minutes (per Settlement V.C.2.a.(iv)).	Escalated Complaint -Transition Steering Committee (per Settlement V.C.2.a.(iv) and TSA Schedule A Section I.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(i))	Diposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(i))
	A General Protocol															
	Correspondence, Invoices, Notices and other Communication															
	B Human Resources															
HR-1	Payroll Services	7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hi ls						10/18/2012	11/18/2012
HR-2	Employee Benefits		Mark Smith		Lori Santoro		Mark Smith		Lori Santoro						10/18/2012	11/18/2012
HR-3	Pension Administration		Mark Smith		Lori Santoro		Mark Smith		Karyle Hi ls						4/11/2013	5/1/2013
HR-4	Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Varga						10/18/2012	11/18/2012
HR-5	Staffing Support		Mark Smith		Maryjane Baer		Mark Smith		Brian Varga						10/18/2012	11/18/2012
	C Financial Services															
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-2	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		Ron Boches							
Fin-3	Financial Training Service		Linda Doering		Mike Wald		Linda Doering		Ron Boches						1/29/2013	2/28/2013
Fin-4	Accounts Payable Processes		Linda Doering		John Napolitano		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-5	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches						1/29/2013	2/28/2013
Fin-6	Cash Management		Linda Doering		Chris DiGilio		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-7	Tax Consulting Services		Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches							
Fin-8	Property Tax Services		Linda Doering		Paula Leaverton		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-9	Claims Hand ing/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches						10/14/2013	11/15/2013
	D Operations															
Elec Ops-1	Planned Major Maintenance & Capital Construction		Chris Brouillard		Mark Phil ips		Kurt Demmer	7/12	Dan Bunszell						5/30/2013	6/30/2013
Elec Ops-2	Emergency Maintenance Engineering and Technical Services		Chris Brouillard		Marie Jordan		Kurt Demmer	7/12	Dan Bunszell						5/8/2014	
Elec Ops-3	Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Kurt Demmer	7/12	Dan Bunszell						11/19/2013	12/19/2013
Elec Ops-4	Electric Engineering and Design		Chris Brouillard		Bob Brawley		Kurt Demmer	7/12	Dan Bunszell						5/8/2014	
Elec Ops-5	Resource and Workload Planning		Chris Brouillard		Jim Patterson		Kurt Demmer	7/12	Dan Bunszell						10/11/2013	11/11/2013
Elec Ops-6	Electric Feeder, Sub-Transmission and Substation Asset Planning		Chris Brouillard		Rob Sheridan		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-7	Substation Maintenance Programs/Substation Engineering		Chris Brouillard		John Gavin		Kurt Demmer	7/12	Dan Bunszell						6/17/2013	7/17/2013
Elec Ops-8	Vegetation Management		Kurt Demmer		Anne Marie Moran / Craig Allen		Kurt Demmer	7/12	Dan Bunszell						12/13/2012	1/14/2013
Elec Ops-9	Customer Meter Support		Kurt Demmer		Christopher Gibb / Robert Preshong		Kurt Demmer	7/12	Dan Bunszell						2/4/2013	3/4/2013
Elec Ops-10	Electric Meter Shop		Kurt Demmer		James Ke ly		Kurt Demmer	7/12	Dan Bunszell						4/11/2014	5/11/2014
Elec Ops-11	Electric Lab (testing&ca ibration of tools, equipment and PPE)		Kurt Demmer		James Ke ly		Kurt Demmer	7/12	Dan Bunszell						11/14/2012	12/14/2012
Elec Ops-12	Infrared (IR) Testing		Kurt Demmer		James Ke ly		Kurt Demmer	7/12	Dan Bunszell						11/14/2012	12/14/2012
Elec Ops-13	Mapping & Records		Chris Brouillard		Michael Yarbrough / Brian Miiller		Kurt Demmer	7/12	Dan Bunszell							
Elec Ops-14	Relay and Protection		Chris Brouillard		Mark Peterson		Kurt Demmer	7/12	Dan Bunszell						5/8/2014	
Elec Ops-15	Codes and Standards		Tim Deppmeyer		Girard Purdy		Kurt Demmer	7/12	Dan Bunszell						10/26/2012	11/25/2012
Elec Ops-16	Mutual Assistance		Tim Deppmeyer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell						10/14/2013	11/1/2013
Elec Ops-17	Business Continuity Support and Emergency Logistics		Tim Deppmeyer	8/12	Dan Bunszell		Kurt Demmer	8/12	Dan Bunszell							
Elec Ops-18	Electric Operations Miscellaneous		Kurt Demmer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell							
	Energy Solutions Delivery & Efficiency															
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Carol White		Bill Sherry		Carol White							
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		Wi liam Sherry		Sean Mongan		Bill Sherry		Sean Mongan							
	D.3 Energy Control & Supply															
Energy Supply-1	Electric Network Control		Norm Gallagher		Mike Ga lagher		Chico DaFonte		M ke Gallagher							
Energy Supply-2	Electric Load Forecasting		Chico DaFonte		Joseph Gredder		Chico DaFonte	9/12	Joseph Gredder							
Energy Supply-3	Energy Procurement Services		Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen						1/22/2013	3/8/2013
Energy Supply-4	Energy Procurement Consulting		Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen						11/21/2013	12/21/2013
Energy Supply-5	Distributed Generation Services		Chris Brouillard		Kevin Ke ly / Marie Jordan		Chico DaFonte	9/12	Marie Jordan						3/28/2013	4/28/2013
	Project Management															
Project Mgt-1	Project Management Services		Chris Brouillard		Daniel Glenning		Rich MacDonald		David Way						3/14/2013	4/14/2013
Project Mgt-2	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way						10/14/2013	11/15/2013
	D.6 Health, Safety & Environment (HS&E)															
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-2	Hea th and Safety Field Support		Gaetan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-5	Environmental Field Support		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-6	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-7	Environmental Regulatory Support & Consu tation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-8	Licenses, Perm ts and Orders		Gaetan Mercier / Michael Knott	7/12	Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
	Security															
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich						3/13/2014	4/13/2014
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich						11/22/2013	12/22/2013
Security-3	NERC/NPCC- Reliabil ty Compliance		Gaetan Mercier / Michael Knott		Vicki M. O'Leary		Michael Knott		M ke Amico						3/28/2013	5/1/2013
	Supply Chain and Inventory Management															
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/1/2013	11/30/2013
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012

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Schedule A	Service	CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
										A	B	C	D	E	F	G
		Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead Liberty	Mo/Yr Change	Approved By TSA Lead NG	Monthly statements (Most Recent)(per Settlement V.C.2.a.( ))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii)).	Meeting minutes (per Settlement V.C.2.a.(iv)).	Escalated Complaint -Transition Steering Committee (per Settlement V.C.2.a.(iv) and TSA Schedule A Section I.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(i))	Diposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(i))
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012
Supply-5	Fleet Services		Steve McCrodan		Bill Hilbrunner		Steve McCrodan		Bill H lbrunner						7/31/2013	8/26/2013
E	**Customer Services Support**															
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianflone	8/12	Bill Sherry		Nancy Cianflone							
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris		Nancy Cianflone / Christopher Gibb	8/12	Bill Sherry		Nancy Cianflone							
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Cianflone							
Customer Svc-4	New Business Adminstration		Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster							
Customer Svc-5	Revenue Protection/Diversion & Investigation		Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianflone							
Customer Svc-6	Customer Data Migration		David Carleton / Nicole Harris	7/12	Nancy Ciaflone	8/12	Bill Sherry		Nancy Cianflone							
Customer Svc-7	Meter Data Services Support		Daniel Mahoney		Thomas Amerige / Michael Murphy	8/12	Bill Sherry		Nancy Cianflone							
F	**Regulatory Support**															
Reg-1	Regulatory Support - General		Stephen Hall		Michael Laflamme		ChristiAne Mason		Michael Laflamme						2/6/2014	3/8/2014
Reg-2	Regulatory Reporting		Meera Reynolds		Jeanne Lloyd		ChristiAne Mason		Michael Laflamme						2/6/2014	3/8/2014
G	**Records Management**															
Records-1	Identification of Books and Records	7/12	Sarah Know ton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith						11/5/2013	7/3/2013
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Know ton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith						11/5/2013	7/3/2013
H	**IT Transition Services**															
IT-1	Business App ication Services		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-2	Collaboration Services (E-Mail)		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-3	Data Centers		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-4	Client Services		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-5	Contracts and Licenses		David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-6	Infrastructure Services		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-7	Networking Support		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-8	IS Energy Management Systems (EMS)		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-9	Security Services		David Carleton	7/13	Robert Lorkiewicz		David Carleton		Madalyn Hanley							

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Schedule A	Service	CURRENT SERVICE REPRESENTATIVE: Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	APPROVED REPORTS BY CURRENT TSA LEAD: Mo/Yr Change	Approved By TSA Lead Liberty	Mo/Yr Change	Approved By TSA Lead NG	ATTACHMENTS A: Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	B: TSA Scope Changes (per Settlement V.C.2.a.(i))	C: Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(i i)).	D: Meeting minutes (per Settlement V.C.2.a.(iv)).	E: Escalated Complaint -Transition Steering Committee (per Settlement V.C.2.a.(iv) and TSA Schedule A Section I.7)	F: Transition Service Notice - Date (per Settlement V.C.2.a.(i))	G: Dipos tion of Trans tion Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(iii))
	A General Protocol															
	Correspondence, Invoices, Notices and other Communication									√						
	B Human Resources															
HR-1	Payroll Services	7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hills						10/18/2012	11/18/2012
HR-2	Employee Benefits		Mark Smith		Lori Santoro		Mark Smith		Lori Santoro						10/18/2012	11/18/2012
HR-3	Pension Administration		Mark Smith		Lori Santoro		Mark Smith		Karyle Hills						4/11/2013	05/01/203
HR-4	Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Varga						10/18/2012	11/18/2012
HR-5	Staffing Support		Mark Smith		Maryjane Baer		Mark Smith		Brian Varga						10/18/2012	11/18/2012
	C Financial Services															
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-2	Accounting Consu ting		Linda Doering		Mike Wald		Linda Doering		Ron Boches							
Fin-3	Financial Training Service		Linda Doering		Mike Wald		Linda Doering		Ron Boches						1/29/2013	2/28/2013
Fin-4	Accounts Payable Processes		Linda Doering		John Napolitano		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-5	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches						1/29/2013	2/28/2013
Fin-6	Cash Management		Linda Doering		Chris D Gilio		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-7	Tax Consulting Services		Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches							
Fin-8	Property Tax Services		Linda Doering		Paula Leaverton		Linda Doering		Ron Boches						10/14/2013	11/15/2013
Fin-9	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches						10/14/2013	11/15/2013
	D Operations															
Gas Ops-1	Network Strategy Support and Planned Major Maintenance		Chr s Brouillard		Tom Bennett		Rich MacDonald	7/12	Daniel McNamara						3/27/2013	4/27/2013
Gas Ops-2	Operations Regulatory Support		Tim Deppmeyer		Susan Fleck		Rich MacDonald	7/12	Daniel McNamara						10/26/2012	11/25/2012
Gas Ops-3	Emergency Maintenance Engineering & Technical Services		Chris Brouillard		John Flint		Rich MacDonald	7/12	Daniel McNamara						1/30/2014	2/28/2014
Gas Ops-4	Gas Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Rich MacDonald	7/12	Daniel McNamara						1/6/2014	2/6/2014
Gas Ops-5	Mandated Programs, including Leak Survey Support		Richard MacDonald		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara						5/13/2013	6/13/2013
Gas Ops-6	Maps & Records		Chris Brouillard		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara							
Gas Ops-7	LNG Compliance and Training		Norm Gallagher		Frank Su		Rich MacDonald	7/12	Daniel McNamara						11/19/2013	11/26/2013
Gas Ops-8	Gas Engineering and Design		Chris Brouillard		Tim Small		Rich MacDonald	7/12	Daniel McNamara						3/27/2013	4/27/2013
Gas Ops-9	Qual ty Assurance/Analysis & Process Improvement		Tim Deppmeyer		Don Cordone		Rich MacDonald	7/12	Daniel McNamara						4/2/2013	5/2/2013
Gas Ops-10	Gas Support Services/Workload Planning		Rich MacDonald		Joseph Basic / M ke Bruno		Rich MacDonald	7/12	Daniel McNamara						9/3/2013	10/3/2013
Gas Ops-11	Gas Meter Operations/Meter Shop		Bryan McCallum / Rich MacDonald		Ron Johnson		Rich MacDonald	7/12	Daniel McNamara						9/3/2013	10/3/2013
Gas Ops-12	Customer Meter Support		Rich MacDonald		Christopher Gibb / Robert Preshong		Rich MacDonald	7/12	Daniel McNamara						10/9/2013	11/9/2013
Gas Ops-13	Gas Reliability Planning		Chris Brouillard		John Stavakas		Rich MacDonald	7/12	Daniel McNamara						5/8/2014	
Gas Ops-14	System Integrity, Asset Replacement, & Corrosion Control		Chris Brouillard		Tim Small		Rich MacDonald	7/12	Daniel McNamara						11/4/2013	12/4/2013
Gas Ops-15	Codes and Standards		Tim Deppmeyer		Robert Wilson		Rich MacDonald	7/12	Daniel McNamara						10/26/2012	11/25/2012
Gas Ops-16	Ops Misc		M ke Knott		Pat Burns		Rich MacDonald	7/12	Daniel McNamara						11/14/2013	12/14/2013
Gas Ops-17	Mutual Assistance - Gas Emergencies		Tim Deppmeyer		John Flint		Rich MacDonald	7/12	Daniel McNamara						1/16/2013	2/16/2013
	D.3 Gas Control & Procurement															
Gas Supply-1	Gas Control		Norm Gal agher		Tom Amerige		Chico DaFonte		Tom Amerige							
Gas Supply-2	Gas Procurement Services - General		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio						11/21/2013	12/21/2013
Gas Supply-3	Energy Transactions		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio						11/21/2013	12/21/2013
Gas Supply-4	Gas Load Forecasting		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio							
Gas Supply-5	Gas Procurement Consu ting		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio						11/21/2013	12/21/2013
Gas Supply-6	Gas Procurement Miscellaneous		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio						11/21/2013	12/21/2013
	Energy Solutions Delivery & Efficiency															
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Carol White		William Sherry		Carol White						6/3/2014	6/13/2014
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Mongan		William Sherry		Sean Mongan						12/2/2013	12/31/2013
	Project Management															
Project Mgt-1	Project Management Services		Rich MacDonald / Chris Broulliard		Daniel Glenning		Rich MacDonald		David Way						11/9/2012	12/9/2012
Project Mgt-2	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way						10/14/2013	11/15/2013
	D.6 Health, Safety & Environment (HS&E)															
HS&E-1	HS&E Regulatory Mon toring, Reporting, Comp iance, and Training		Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support		Gaetan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-5	Site Investigation and Remediation		Gaetan Mercier / Michael Knott		Michele Leone										11/21/2013	12/21/2013
HS&E-6	Environmental Field Support		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-7	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-8	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-9	Licenses Permits and Orders		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
	Security															
Secur ty-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich						3/13/2014	4/13/2014
Secur ty-2	Secur ty Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich						11/21/2013	12/22/2013
	Supply Chain and Inventory Management															
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-2	Materials Management System Support		Rich Foley		Craig D keman		Rich Foley		Craig Dikeman						11/1/2013	11/30/2013
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses		Rich Foley		Craig D keman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012
Supply-5	Fleet Services		Steve McCrodan		Bill H lbrunner		Steve McCrodan		B ll Hilbrunner						7/31/2013	8/26/2013
	E Customer Services Support															
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianflone	8/12	Bill Sherry		Nancy Cianflone						12/2/2013	12/30/2013
Customer Svc-2	Meter Reading, Bil ing and Payment Processing		Nicole Harris / Daniel Mahoney (Meter Data Services)		Nancy Cianflone / Christopher Gibb (Meter Data Services)	8/12	Bill Sherry		Nancy Cianflone						4/16/2014	5/15/2014
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Cianflone						12/2/2013	12/30/2013
Customer Svc-4	New Business Adminstration		Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster						12/2/2013	12/30/2013
Customer Svc-5	Revenue Protection/Diversion & Investigation		Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianflone						12/2/2013	12/30/2013
Customer Svc-6	Customer Data Migration	8/12	David Carleton/Nicole Harris		Nancy Ciaflone	8/12	Bill Sherry		Nancy Cianflone						12/2/2013	12/30/2013
	F Regulatory Support															
Reg-1	Regulatory Support - General		Stephen Hall		Michael Laflamme		ChristiAne Mason		Michael Laflamme						2/6/2014	3/8/2014

Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
										A	B	C	D	E	F	G
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead Liberty	Mo/Yr Change	Approved By TSA Lead NG	Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(i))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(i i)).	Meeting minutes (per Settlement V.C.2.a.(iv)).	Escalated Complaint -Transition Steering Committee (per Settlement V.C.2.a.(iv) and TSA Schedule A Section I.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(i))	Dipos tion of Trans tion Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))
Reg-2	Regulatory Reporting		Robert Campbell		Ann Leary		ChristiAne Mason		Michael Laflamme						2/6/2014	3/8/2014
	G Records Management															
Records-1	Identification of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith						11/5/2013	7/3/2013
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith						11/5/2013	7/3/2013
	H IT Transition Services															
IT-1	Business Application Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-2	Collaboration Services (E-Ma l)		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-3	Data Centers		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-4	Client Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-5	Contracts and Licenses		David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-6	Infrastructure Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-7	Networking Support		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-8	IS Energy Management Systems (EMS)		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-9	Secur ty Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							

Attachment A

Monthly Statements (May 2014 - Most Recent)
(per Settlement V.C.2.a.(i))

See attached

nationalgrid

Attachment A

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 06/27/2014
Invoice #: 800083430
Terms: Net 20

Initial Billing for Transition Services Activity: May 2014
Final Billing for Transition Services Activity: April 2014

	Prior Month Adjustment			Initial Billing			
TSA Name	**Granite State**	**Energy North**	**Total**	**Granite State**	**Energy North**	**Total**	**Invoice Total**
Payroll	-	-	-	-	-	-	-
Employee Benefits	-	-	-	-	-	-	-
Pension Administration	-	-	-	-	-	-	-
Labor Relations	-	-	-	-	-	-	-
Staffing Support	-	-	-	-	-	-	-
Human Resources	**-**	**-**	**-**	**-**	**-**	**-**	**-**
Financial Reporting	-	-	-	-	-	-	-
Accounting Consulting	-	-	-	2,292.12	2,292.12	4,584.24	4,584.24
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	-	-	-
Property Tax Services	-	-	-	-	-	-	-
Claims Handling /Investigation	-	-	-	-	-	-	-
Finance	**-**	**-**	**-**	**2,292.12**	**2,292.12**	**4,584.24**	**4,584.24**
Planned Major Mtnc	-	-	-	-	-	-	-
Emergency Mtnc & Tech Svcs	-	-	-	1,298.36	-	1,298.36	1,298.36
Field Crew Dispatch & Scheduling	-	-	-	-	-	-	-
Electric Eng & Design	-	-	-	569.41	-	569.41	569.41
Resource & Workload Planning	-	-	-	-	-	-	-
Electric Fdr Sub T and Sub Asset Planning	-	-	-	418.75	-	418.75	418.75
Sub Mtnc Programs /Engineering	-	-	-	4,048.82	-	4,048.82	4,048.82
Vegetation Management	-	-	-	-	-	-	-
Customer Meter Support	-	-	-	-	-	-	-
Electric Meter Shop	-	-	-	-	-	-	-
Electric Lab	-	-	-	-	-	-	-
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	-	-	-	396.99	18,124.97	18,521.96	18,521.96
Relay & Protection	-	-	-	4,983.56	-	4,983.56	4,983.56
Codes & Standards	-	-	-	-	-	-	-
Mutual Assistance	-	-	-	-	-	-	-
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	-	-	-	82,241.10	-	82,241.10	82,241.10
Network Strategy & Planned Major Mtnc	-	-	-	-	-	-	-
Operations Regulatory Support	-	-	-	-	-	-	-
Emergency Mntc Engineering & Technical Svcs	-	-	-	-	-	-	-
Mandated Programs, inc Leak Surveys	-	-	-	-	-	-	-
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	-	-	-
QA/Analysis & Process Improvement	-	-	-	-	-	-	-
Gas Support/Workload Planning	-	-	-	-	-	-	-
Meter Ops/Meter Shop	-	-	-	-	-	-	-
Reliability Planning	-	-	-	-	50.40	50.40	50.40
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	-	-	-
Ops Misc	-	-	-	-	314.68	314.68	314.68
Operations	**-**	**-**	**-**	**93,956.99**	**18,490.05**	**112,447.04**	**112,447.04**
Energy Efficiency	-	-	-	-	-	-	-
C&I Sales/Support	-	-	-	-	-	-	-
Energy Solutions Delivery & Efficiency	**-**	**-**	**-**	**-**	**-**	**-**	**-**
Network Control	-	-	-	11,014.79	-	11,014.79	11,014.79
Load Forecasting	-	-	-	-	-	-	-
Energy Procurement	-	-	-	-	-	-	-
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	-	-	-	-
Gas Control	-	-	-	-	13,930.08	13,930.08	13,930.08
Procurement Svcs General	-	-	-	-	-	-	-
Energy Transactions	-	-	-	-	-	-	-
Gas Load Foreecasting	-	-	-	-	1,297.67	1,297.67	1,297.67
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
Energy Control & Supply	**-**	**-**	**-**	**11,014.79**	**15,227.75**	**26,242.54**	**26,242.54**
Project Mgmt Svcs	-	-	-	-	-	-	-
Cost Mgmt	-	-	-	-	-	-	-
Project Management	**-**	**-**	**-**	**-**	**-**	**-**	**-**
HS&E Monitoring Reporting Compliance & Training	-	-	-	-	-	-	-
Health & Safety Fld Support	-	-	-	-	-	-	-
Technical Training	-	-	-	-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-
Environmetal Field Support	-	-	-	-	-	-	-
SIR	-	-	-	-	-	-	-
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	**-**	**-**	**-**	**-**	**-**	**-**	**-**
Site Services	-	-	-	-	-	-	-
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
Security	**-**	**-**	**-**	**-**	**-**	**-**	**-**
Supply Chain Mgmt	-	-	-	-	-	-	-
Mat Mgmt System Support	-	-	-	-	-	-	-
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	-	-	-
Fleet Services	-	-	-	-	-	-	-
Supply Chain & Inventory	**-**	**-**	**-**	**-**	**-**	**-**	**-**
Call Center Ops	-	-	-	26,385.30	-	26,385.30	26,385.30

nationalgrid

Attachment A

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 06/27/2014
Invoice #: 800083430
Terms: Net 20

Initial Billing for Transition Services Activity: May 2014
Final Billing for Transition Services Activity: April 2014

	Prior Month Adjustment			Initial Billing			
TSA Name	**Granite State**	**Energy North**	**Total**	**Granite State**	**Energy North**	**Total**	**Invoice Total**
Meter Rdg, Billing & Payment Processing	-	-	-	23,266.62	711.66	23,978.28	23,978.28
Collections Support	-	-	-	-	-	-	-
New Business Admin	-	-	-	2,020.36	95.19	2,115.55	2,115.55
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	5,663.75	-	5,663.75	5,663.75
Customer Service	**-**	**-**	**-**	**57,336.03**	**806.85**	**58,142.88**	**58,142.88**
General	-	-	-	170.99	-	170.99	170.99
Regulatory Reporting	-	-	-	-	-	-	-
Regulatory Support	**-**	**-**	**-**	**170.99**	**-**	**170.99**	**170.99**
Identification of Books & Records	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
Records Management	**-**	**-**	**-**	**-**	**-**	**-**	**-**
Business Applications	3,148.72	(4,986.27)	(1,837.55)	162.69	209.82	372.51	(1,465.04)
Collaboration Services	-	-	-	-	-	-	-
Data Centers	2,437.25	507.95	2,945.20	-	-	-	2,945.20
Client services	4,986.08	-	4,986.08	-	-	-	4,986.08
Contracts & Licenses	(16,275.02)	17,702.22	1,427.20	33,740.22	-	33,740.22	35,167.42
Infrastructure Services	(24,384.22)	(9,038.90)	(33,423.12)	61,535.84	4,406.21	65,942.05	32,518.93
Networking Support	(26.81)	(2,096.28)	(2,123.09)	-	-	-	(2,123.09)
EMS/SCADA	4,877.95	3,421.98	8,299.93	749.06	-	749.06	9,048.99
Security Services	-	-	-	-	-	-	-
IT	**(25,236.05)**	**5,510.70**	**(19,725.35)**	**96,187.81**	**4,616.03**	**100,803.84**	**81,078.49**
TOTAL	**(25,236.05)**	**5,510.70**	**(19,725.35)**	**260,958.73**	**41,432.80**	**302,391.53**	**282,666.18**

CHECK

Please remit payments to the following:

U.S. Mail
National Grid USA
Misc Accounts Receivable
300 Erie Boulevard West
Syracuse, NY 13202

Wire
National Grid USA
Bank: Bank of America
ABA: 026009593
Acct# 000050020915

Attachment B

TSA Scope Changes
(per Settlement V.C.2.a.(ii))

Nothing to report

Attachment C

Summary of any material disputes, claims and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))

Nothing to report

Attachment D

Meeting Minutes
(per Settlement V.C.2.a.(iv))

Nothing to report

Attachment E

Escalated Complaint – Transition Steering Committee
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)

Nothing to report